

CALIFORNIA SELF-INSURERS ASSOCIATION  
4115 Blackhawk Plaza Circle, Suite 100  
Danville, California 94506  
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BOARD OF MANAGERS

**Toni Allen - (Board Chair)** Monterey Mushrooms

**Nancy Bircher - (Vice Chair)** Chevron Corporation

**Jill Dulich (Secretary-Treasurer)** - Marriott International

**Constance Bassett** - Kaiser Permanente

**Delores Morris** – Lockheed Martin Corporation

**Theresa Muir** - Southern California Edison

**John Riggs** - Disney Worldwide Services

**Joel H. Sherman** - Grimmway Enterprises, Inc.

**Patricia Starratt-Thorpe** - Southern California Gas Company

**Steve Tolan** - Nordstrom

**Anita Weir** - Safeway Stores

EMERITUS BOARD MEMBER

**Bernadine Robinson** - Paramount/Viacom

**Philip Millhollon**  
Executive Director

**Nona Grancell**  
Executive Director Emeritus/Conference Coordinator

Earn Critical CEU'S  
for Department of  
Insurance requirements,  
WCCP, CPDM, CCMP  
and MCLE

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2012 Annual  
Meeting &  
Educational  
Program

**Monday, March 12, 2012**  
**Board of Manager's Reception**

**5:00 - 6:00 PM**

**Tuesday, March 13, 2012**

**Educational Program**

**7:30 AM - 5:00 PM**

The *Disneyland*® Hotel  
1150 Magic Way  
Anaheim, California  
Reception: **Castle**  
Educational Program:  
**Magic Kingdom**  
**Ballroom**

**California Self-Insurers Association  
2012 Annual Meeting & Educational Program**

**7:30 - 8:30 AM**

REGISTRATION / CONTINENTAL BREAKFAST

**8:30 - 8:45**

WELCOME, INTRODUCTIONS  
& PROGRAM OVERVIEW

PHIL MILLHOLLON, CSIA Executive Director  
TONI ALLEN, CSIA Chair 2012, Monterey  
Mushrooms

**8:45 - 9:35**

MEDICAL PROVIDER NETWORKS & VALDEZ

MIKE FERGUSON, Grancell, Lebovitz,  
Stander, Reubens and Thomas

**9:35 - 10:20**

HIGHWAY ROBBERY IN THE CLAIMS  
FILE - A PHOTOCOPY REVIEW

D. DIANN COHEN, Director, Training &  
Marketing, MACRO-PRO, Inc.

DEBRA HINZ, Southern California Manager,  
MACRO-PRO, Inc.

**10:20 - 10:50** MORNING BREAK

**10:50 - 11:50**

ABUSE AND MISUSE OF SCHEDULE II  
NARCOTICS - THE SEEMINGLY  
OVERWHELMING ISSUE

DR. BERNYCE PEPOWSKI, Medical  
Director, State Compensation Insurance Fund

JOHN IRELAND, Associate Research Director,  
California Workers' Compensation Institute

**11:50 AM - 1:00 PM**

Have gourmet fare and visit with our  
esteemed exhibitors and sponsors!

**LUNCHEON**

**1:00 - 2:30**

LIENS: OBJECTION & LITIGATION STRATEGIES

BOB MCCANDLESS, Senior Hearing  
Representative, Disney Worldwide Services

**2:30 - 3:00** AFTERNOON BREAK

**3:00 - 4:00**

CASE LAW UPDATE

JENNIFER CALLAN, Armstrong, Callan & Shiu,  
LLP

**4:00 - 4:30**

ROADBLOCKS TO RECOVERY  
GIDEON LETZ, MD, USPain

**4:30 - 5:00**

CLOSING COMMENTS, RECOGNITION  
& RAFFLE - Program Evaluation  
& Sponsor & Exhibitor Raffle Prizes

YOU MUST BE PRESENT TO WIN!

**GENERAL ADMISSION**

\$250 \* CSIA MEMBERS

\$325 \* NON CSIA MEMBERS

**DAY OF CONFERENCE REGISTRATION:**

\$275 CSIA MEMBERS

\$350 NON CSIA MEMBERS

Price is per person & includes Continental  
Breakfast, Luncheon, Breaks, Reception &  
all program materials.

**SAVINGS**

\*Register before February 23rd & **save \$25!**

Groups of five (5) or more **save 10%!**

\*\*Join **CSIA** & receive **\$75 off Registration  
Price** upon receipt of Membership Dues!

**REGISTRATION**

Complete the enclosed Registration Form  
and **Fax to (925) 648-2021**

The California Self-Insurers Association  
conducts excellent and entertaining  
educational seminars. Please join us  
for this very informative day with some  
of the leaders in California Workers'  
Compensation. See why this  
workshop is such a success and

**EARN CRITICAL CEU'S!!**